

COURT STREET MEDICAL PRACTICE

NOVEMBER 2025

10 YEARS OF COURT STREET MEDICAL PRACTICE

Since opening our doors in 2015, we've been proud to provide quality, compassionate care to our community. This milestone wouldn't be possible without our dedicated team and the patients who make what we do so meaningful. Join us in celebrating this special anniversary and in looking ahead to another decade of supporting your health and wellbeing!



COURT STREET AT THE NURSING TIMES AWARDS 2025

In October, members of our team swapped their uniforms for their smartest outfits and headed to London for the 35th Annual Nursing Times Awards - and what a fantastic evening it was! We're absolutely thrilled to share that our Practice Nurse and Trainee ACP, Jess, was shortlisted as a finalist for the Nursing in Primary Care Award with her inspiring project, "Step Up to Step Down the Carbon Footprint." We couldn't be more proud of Jess and the amazing work she's doing to make healthcare more sustainable. Congratulations, Jess - what an incredible achievement!







A WARM WELCOME

November sees us welcome our newest member of the reception team - Mariah! We hope you will join us in giving Mariah a warm welcome as she settles into her role at Court Street.

COURT STREET HEADS TO PARLIAMENT!

As part of our trip to London, we were invited to the Palace of Westminster by Shaun Davies MP. We spoke to Shaun about the work we do at Court Street and also gained an insight into the inner workings of Parliament.

- € 01952 586616 Q www.courtstreetmedicalpractice.com
- Court Street, Madeley, Telford, TF7 5EE www.facebook.com/CourtStreetMedicalPractice



THE WAY YOU ORDER YOUR PRESCRIPTION HAS CHANGED



The NHS App is the fastest way to make and track medication requests.

EMAIL

We have a new email dedicated to prescription requests.

stw.courtstreet.prescriptions nhs.net

TELEPHONE

Call us on 01952 586616 and press option 2 between 10am - 12pm and 2pm - 4pm.

IN PERSON

Pop into the surgery between 8am and 6.30pm.



TYPE 2 DIABETES PATH TO REMISSION

If you've been diagnosed with type 2 diabetes in the past 6 years, are aged 18-65, and living with overweight or obesity, you may be eligible for the NHS Type 2 Diabetes Path to Remission Programme. This evidence-based treatment offers a structured 3-month "soup and shake" diet plan followed by lifestyle support to help participants lose over 10kg, reduce medication, improve blood sugar levels, and even achieve diabetes remission.

Find out more: info@counterweight.org Service provided by Counterweight.

COFFEE MORNINGS

We are proud to have supported many patients impacted by cancer over the past 12 months through our Coffee Morning. Supported by Cancer Care Nurse Georgie, along with patients speakers, quest encouraged to connect with others who share similar experiences.

Our next Coffee Morning is Wednesday 17 December.



GP PATIENT SURVEY RESULTS

Describe their overall experience at Court Street Medical Practice as good

Find our receptionist staff to be helpful

Felt their needs were met during their last GP appointment

(GP PATIENT SURVEY)

Read more: www.gp-patient.co.uk



COURT STREET WINS EXEMPLARY PRACTICE AWARD!

Court Street Medical Practice was recognised at the Recovery Conference Awards as an Exemplary Practice. This is a fantastic achievement and belongs to every member of our amazing team.

We were nominated by a prescriber from **Telford Stars**, who said: "Court Street seems consistent no matter who you see, like it's part of their ethos. When I raise concerns or requests, they always respond ... It appears they do not stigmatise which is refreshing!!"

Pictured: Maria Humphries (Practice Manager) and Clive Elliott (Business Partner)

A FOND FAREWELI



This November, we will be saying goodbye to Steph as she begins her well-earned retirement. Steph has been an important part of our team for the past 10 years, carefully summarising paper medical records for new patients onto our computer system. We will miss her greatly and wish her all the best for the future.

CHRISTMAS OPENING HOURS



Open as normal

Closed



Flu vaccine – if you're 65+, pregnant, have certain long-term health conditions, live in a care home, or care for someone at risk. Covid-19 Autumn Booster – if you're 75+, live in a care home for older adults, or are immunosuppressed (aged 6 months+).

MERRY CHRISTMAS AND HAPPY NEW YEAR FROM EVERYONE AT COURT STREET

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